E-mail

TO: All Bidders
    FAO Sales Managers
DATE: 1 March 2021

FROM: Courtney Linley
       Chief, Procurement Section

REF.: ITB No. 2021-0009/RAHMAN

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SUBJECT: Clarifications No. 1 – ITB No. 2021-0009/RAHMAN
          “Provision of Internet Service for the Preparatory Commission for the
          Comprehensive Nuclear-Test-Ban Treaty Organization (Two ISPs)”

Dear Sales Manager,

Please find attached responses to queries raised by interested bidders in respect of ITB No. 2021-0009/RAHMAN (“Provision of Internet Service for the Preparatory Commission for the Comprehensive Nuclear-Test-Ban Treaty Organization (Two ISPs”).

Please take these responses into account in the preparation and submission of your bid.

We look forward to receiving your bid prior to the submission deadline of 8 March 2021, 17:00 hours, Vienna (Austria) local time.

Kind regards

Courtney Linley
Chief, Procurement Section
<table>
<thead>
<tr>
<th>Item #</th>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
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<tr>
<td>1</td>
<td>One requirement is to submit electronically in three separate pdf files. This is technically not an issue, but under some circumstances mail server (or its configuration) don’t permit files of a certain size. What is the max size for mail at CTBTO?</td>
<td>The inbound e-mail size limit for CTBTO is 25MB.</td>
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<td>2</td>
<td>Local Loop: we are currently using a bandwidth service to VIC but are planning to buy dark fibre. Can we get support by CTBTO to install a new fibre optic cable from G0276 to C-1?</td>
<td>The responsible organisational unit is Buildings Management in the VIC, which belongs to UNIDO. CTBTO can assist, but we have no authority outside of our own Computer Centre and office space.</td>
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<td>3</td>
<td>Local Loop: we assume to get the permission to install this new fibre optic cable. Are there any specific requirements?</td>
<td>The requirements are as follows: regular in-house fibre, minimum quality OM3.</td>
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<td>4</td>
<td>Local Loop: for redundancy reasons we would propose to install another fibre optic cable from the electric power room of WIEN ENERGIE to C-1. Is there an existing cable tray or duct?</td>
<td>Yes, cable trays exist.</td>
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<td>5</td>
<td>In-house cabling: Is it possible to rent in-house fibres by CTBTO or UNO Vienna?</td>
<td>Currently there is no unused fibre available.</td>
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<td>6</td>
<td>Redundancy: We want to offer one interface as in Annex B requested. Our concern proposal is to provide 2 interfaces for redundancy. Is this proposal (2 redundant interfaces) excluded explicitly?</td>
<td>Additional interfaces/links for the purpose of redundancy are possible.</td>
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