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TO: All Bidders FROM: Sally Alvarez De Schreiner  
Chief, Procurement Section

DATE: 10 November 2022 REF.: RFP No. 2022-0125/THORVALDSDOTTIR  


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SUBJECT: **Clarifications No.1 – RFP No. 2022-0125/THORVALDSDOTTIR**  
**“Moodle Workplace Platform and Needs Assessment for Wide Cloud Based Moodle Solution”**

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Dear Sales Manager,

Please find attached responses to queries raised by interested bidders in respect to RFP No. 2022-0125/THORVALDSDOTTIR (Moodle Workplace Platform and Needs Assessment etc.).

Please take these responses into account in the preparation and submission of your bid.

We are looking forward to receiving your bid prior to the extended submission deadline on 16 November 2022, 17:00 hours, Vienna (Austria) local time.

Kind regards



Sally Alvarez De Schreiner  
Chief, Procurement Section

Item#	Question	Answer
1	<p>"...integration with other OSI databases including the course registration platform, Inspectorate Database, and inspection planning tools."</p> <p>As part of your requirements, integration with other OSI Inspectorate systems is mentioned several times stating SSO, data exchange and the return of learning completion.</p> <p>Please provide more information on the specific integration requirements in order to estimate the effort involved .</p>	<p>Moodle Workplace will interface with two systems:</p> <ol style="list-style-type: none"> <li>1. Inspector management database. Envisaged data exchange: Name, e-mail address, roster status, inspection team role, single-sign on username</li> <li>2. Oracle Single Sign on authentication using Open ID for all Moodle Workplace users</li> </ol> <p>The Commission will design interfaces (APIs) that will allow for “gets” and “posts” between Moodle Workplace and the inspectorate management database using JSON over HTTP microservices.</p> <p>This process is shown in the “OSI Inspectorate Training Diagram” flow chart.</p>
2	<p>The price form mentions '1 to 500 users' and '50 - 1000 users'.</p> <p>Please provide more precise numbers please in order to determine suitable storage, ideally the concurrency numbers and total user numbers otherwise.</p>	<p>Unfortunately this is an error in the price chart.</p> <p>For the OSI portion (Phase 3: Deployment and Hosting), the user level is correct in the price sheet, up to 500 users.</p> <p>For the rest of the organization, the number of users envisaged is up to a maximum of 10,000 users; 50- 1000 users is therefore incorrect. Please refer to attached revised Price Form.</p>
3	<p>Under 'Commencement of the services' Phase 3 deliverable has a launch projection of on or before the 31st of December 2022.</p> <p>Comparing this with the Project Schedule UAT would be completed 2 weeks previously or 45 days from signature, meaning that signature must happen by the 2nd of November while the deadline for submissions is the 9th. Taking into account the fact that many people will be on leave over the Christmas period, on both sides of the project, are these still the target dates for Phase 2 d) UAT and Phase 3 f) OSI LMS launch? Please advise.</p>	<p>An OSI LMS launch by 11 January would be acceptable.</p> <p>What the Commission would expect for the “soft launch”:</p> <ul style="list-style-type: none"> <li>• Validation that CTBTO SSO authentication is functioning properly.</li> <li>• One course migrated from our legacy system that all users (roughly 200 users) would have access to.</li> <li>• Branding and theming applied.</li> </ul> <p>Further development of the learning pathways, compliance training requirements, integration with API's etc. would be developed and refined via sprints after the soft launch in January 2023.</p>

4	Please extend the deadline for submission of proposals.	The deadline is hereby extended to 16 November 2022.
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