




TO: All Bidders

FROM: Ms. Selma Bukvic
Senior Procurement Officer, Unit Head

DATE: 10 June 2025

REF.: RFQ No. 2025-0062/JBRIL 

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SUBJECT: **Clarifications No. 3 –RFQ 2025-0062/JBRIL: Automation of Microsoft 365, Intune and Entra configurations.**

Dear Bidders,

In reference to request for proposal RFQ 2025-0062/JBRIL “Automation of Microsoft 365, Intune and Entra configurations”.

Please find attached the Clarifications No. 3 to questions raised by interested bidders.

Please take the above and attached documentation into account in the preparation and submission of your offer.

We are looking forward to receiving your offer prior to the deadline for the submission of proposal on **Monday 16 June 2025, 17:00 hours, Vienna (Austria) local time.**

Kind regards



Ms. Selma Bukvic
Senior Procurement Officer, Unit Head

Attachment:

- *Question and Answer - Clarifications No. 3*

Item#	Question	Answer
1	Do you use hybrid identity?	Yes
2	How are identities synchronized—via Entra Connect or Entra Connect Sync?	Entra Connect Sync is used.
3	How are computers joined to Entra/AD—Entra Hybrid Joined or Entra Joined?	Computers are Microsoft Entra hybrid joined.
4	Is Exchange Hybrid deployed?	Yes
5	If so, what is the on-premises infrastructure and in which mode is it configured?	There is an on-prem cluster of 2 Exchange 2019 servers.
6	Are you using an existing Azure subscription?	Yes
7	Are there any integrations or applications deployed that extend the Office 365 tenant?	Yes
8	Are you using any IaC (Infrastructure As A Code) technology to maintain tenants' configuration?	Yes, but on a limited scope
9	A Compatibility Matrix document certifying compatibility must be included in the proposal.” – We understand that a Compatibility Matrix document must be included in the proposal, but to ensure we provide the correct information: Could you please clarify what the Compatibility Matrix should be compared against?	Contractors may request details or ask questions on high level overview of our IT infrastructure to check if their solution is compatible
10	In Technical Compliance Matrix: The audit trail is an integral component of the Microsoft 365 unified logs. Could you please provide a more detailed explanation (expectations) regarding the Solution maintains audit trail for Microsoft 365 and MS Defender configuration changes?	This means a report on configuration changes across tenants for a period, solution can use MS365 logs to generate such a report.