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TO: All Bidders

DATE: 2 July 2025

TEL. NO.:

EMAIL:

FROM: Sally Alvarez de Schreiner  
Chief, Procurement Services Section

REF.: RFP No. 2025-0077/JBRIL 

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SUBJECT: **Clarification No. 1 –RFP 2025-0077/JBRIL: Provision of Tape Libraries and Ethernet Switches.**

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Dear Bidders,

Reference is made to the request for proposal 2025-0077/JBRIL “*Provision of Tape Libraries and Ethernet Switches*” (RFP).

Please find attached the Clarification No. 1 to questions raised by interested bidders.

Bidders shall take these clarifications into account in the preparation and submission of proposals.

The Commission looks forward to receiving your proposal prior to the closing date and time for submission of proposals on **Monday 09 July 2025, 17:00 hours, Vienna (Austria) local time.**

Sincerely,

  
Sally Alvarez de Schreiner  
Chief, Procurement Services Section

Attachment:

- *Clarifications No. 1*

Item#	Question	Answer
1	Could you please elaborate and specify the level of support you would require for the integration of tape libraries into the NetBackup, Archive, and Monitoring systems?	<p>The library must be configured so that it can be accessed in a fully supported way by our archive system Oracle HSM and Veritas NetBackup. The contractor shall have experience in configuring libraries for such systems. No specialized knowledge is required on the application side, but the willingness to closely collaborate with the Commission's specialists and third-party support providers who are specialized in the relevant applications must be given.</p> <p>Monitoring endpoints must be configured on the library, at the minimum SNMP, ideally Prometheus or open telemetry capable (comparable to NetApp/Harvest, if such a solution exists for the library). Predefined rules and alerts will be beneficial. Please see Annex C- TOR point 2</p>