



TO: All Bidders

DATE: 23 September 2025

FROM: Sally Alvarez de Schreiner
Chief, Procurement Services Section

REF.: RFP 2025-0123/RICKARD *lay*

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SUBJECT: **Clarifications No. 3**
RFP 2025-0123/RICKARD - Maintenance for CTBTO Data Centre servers and Systems for the period 2026-2029

Dear Bidders,

Reference is made to request for proposal (RFP) No. 2025-0123/RICKARD concerning the “Maintenance for CTBTO Data Centre servers and Systems for the period 2026-2029”.

Please find attached the **Clarifications No. 3** to questions raised by interested bidders.

The attached documents are an integral part of the RFP and shall be taken into account in the preparation and submission of proposals.

We are looking forward to receiving your proposal prior to the deadline for the submission of proposals on **25 September 2025, 17:00 hours, Vienna (Austria) local time.**

Sincerely,

SAS
Sally Alvarez de Schreiner
Chief, Procurement Services Section

Attachments:

1. *Questions and Answers - Clarifications No. 3*

Clarification No. 3 - questions and answers - 2025-0123/RICKARD: Maintenance for CTBTO Data Centre servers and Systems for the period 2026-2029

Clarifications No. 3

Item#	Bidders' Question	Answer
1	<p>Can you confirm that you are using 500 users per subscription Sub1836510 / Sub1836511 or per Appliance as described in the heading line of your document "2.4. Attachment 4 - Price Schedule Form_Rev 09 Sep 2025.xlsx". Please specify further.</p> <p>Licences for Cisco IronPort S190 for 500 users (Appendix I – 2026 – Line 145)</p> <p>Licences for Cisco IronPort S100V for 500 users (Appendix I – 2026 – Line 154)</p> <p>Licences for Cisco IronPort M300V for 500 users (Appendix I – 2026 – Line 163)</p> <p>Licences for Cisco IronPort C300V for 500 users (Appendix I – 2026 – Line 168)</p>	<p>To clarify, the licenses for the Cisco IronPort S190 and Cisco IronPort S100V are for the same products. For example, line 10.1 and 11.1 are for "WSA Cisco AnyConnect Secure Mobility License". The license for "WSA Cisco AnyConnect Secure Mobility License" shall cover both the Cisco IronPort S190 <u>and</u> Cisco IronPort S100V for 500 users total.</p> <p>For Cisco IronPort M300V, licenses are required for 500 users that contain the listed sub-licenses, i.e. "SMA Centralized Email Management Reporting License" and "SMA Centralized Web Management Reporting License".</p> <p>For Cisco IronPort C300V, licenses are required for 500 users that contain the listed sub-licenses, i.e. "Cisco Secure Email Advantage" and "ESA McAfee Anti-Malware License".</p>