



TO: All Bidders

DATE: 30 October 2025

FROM: Sally Alvarez de Schreiner
Chief, Procurement Services Section

REF.: RFP 2025-0135/RICKARD  

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SUBJECT: **Clarification No. 1 for
RFP 2025-0135 VMWare Support Extension for Period 2026 -2028**

Dear Bidders,

Reference is made to Request for Proposal No. 2025-0135 concerning “*VMWare Support Extension for Period 2026-2028*”.

Please find attached the **Clarifications No. 1** to questions raised by interested bidders.

We are looking forward to receiving your proposal prior to the deadline for the submission of proposals on **Tuesday, 11 November 2025, 17h00 hours, Vienna (Austria) local time.**

Sincerely,

Selma Bukvic 
OiC, Procurement Services Section

Attachments:

1. *Questions and Answers - Clarifications No. 1*

Clarification No. 1

Item#	Bidders' Question	Answer
1	vSphere Standard & vSphere Enterprise Plus · These bundles are stuck at version 8. And there will be no new version 9 · End of Service (EOS): 11. October 2027 · After this date any errors will be dealt with only based on "best effort, no guarantee" by VMware by Broadcom. Therefore maximum length of subscriptions are: · If subscription is valid till 11. 10. 2025 → max. 2 years · If subscription starts 11. 10. 2025 → max. 1 year Therefore your request "support shall cover the period January 2026 to 31 December 2028" cannot be fulfilled	As specified in the RFP The Commission would like to purchase vSphere Standard licenses for a duration of three years. If a three-year term is not available, then kindly stipulate as option different periods including the maximum duration offered.