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TO: All Bidders

DATE: 01 April 2026

TEL. NO.:

EMAIL:

SUBJECT: **Clarifications No.1 – RFQ 2026-0030/POSTNIKOVA:  
PROVISION OF A SOFTWARE AS A SERVICE (SAAS) TOOL TO PROVIDE MEDIA  
MONITORING AND SENTIMENT ANALYSIS TOOL FOR THE CTBTO.**

FROM: Ms. Ajcharawan Yubolkosol,  
Procurement Officer

REF.: 2026-0030/POSTNIKOVA 

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Dear Bidders,

Please find attached responses to queries raised by interested bidders in respect to RFQ 2026-0030/POSTNIKOVA for “Provision of a software as a service (SaaS) Tool to provide media monitoring and sentiment analysis tool for the CTBTO”, which are added as integral part of the RFQ. Please take these clarifications and revised documentation into account in the preparation and submission of your Proposal.

Kind regards



Ms. Ajcharawan Yubolkosol,  
Procurement Officer

**Attachments:**

1. Clarifications No. 1 – Questions-Answers Table

Clarifications No. 1 to RFQ No. 2026-0030/POSTNIKOVA

Provision of a software as a service (SaaS) Tool to provide media monitoring and sentiment analysis tool for the CTBTO.

Item#	Question	Answer
1	For podcasts, should the social listening scope include analysis of the transcript content, or should it be limited to title, description, and comments?	Title, description and comments.
2	Could you please share the list of Boolean operators to be considered for the search methodology?	From basic operators (and, or, not), as well as field specific operators (title, author, other database specific tags, etc.), being able to use double quotes for exact phrase match or quoting, data range operators, case-sensitivity controls, grouping and parentheses, proximity NEAR/x to find terms within a set distance, truncation operators (Asterix, question mark) and wildcard, fuzzy and exact match modifiers, hashtags, language, date.
3	Could you kindly elaborate on what is included under “optional broadcast”?	Optional (and therefore separate from the main scope of media monitoring of print and online) what a module for monitoring of broadcast (Live TV and radio feeds) would look like, whether it is available, and what it would take to set up.
4	In order to prepare the best offer, we would like to ask the possibility for an extension until <b>15th of April.</b>	We appreciate the request for more time. Unfortunately, moving the deadline is not an option for this project.